

## Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

## Product Information

Product Models: B series (such as NP-02B, NP-05B), DU series (Such as NP-0801DU, NPB-20DU, NP-0201DU, etc..) and NPC series.

Manufacturer: Synaccess Networks Inc.  
Address: 8147 E Evans Road, Ste 3  
Scottsdale, AZ 85260

## Volatile Memory

These products contain volatile memory, which is erased when power is removed.

**Item 1** Type: SRAM 16K  
Function: Firmware program RAM memory

## Non-Volatile Memory

This product contains non-volatile memory, which is retained when power is removed.

**Item 1** Type: Flash 128KB up to 2MB  
Function: Operating system memory space. Permanently programmed after product being manufactured.

**Item 2** Type: Flash 128K  
Function: Firmware data storage. Only text-ascii string user data entry.

## Media

This product does not contain storage devices such as: CD/DVDs, floppy drive, tape drives, or memory cards.

## Summary

The netBooter can be sanitized by simply by holding the default reset pin on the front of the device for 3 seconds with power connected to the unit to return settings to default values.

## Contact:

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