

Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

Product Information

Product Models: B series (such as NP-02B, NP-05B), DU series (Such as NP-0801DU, NPB-20DU, NP-0201DU, etc..) and NPC series.

Manufacturer: Synaccess Networks Inc.
Address: 8147 E Evans Road, Ste 3
Scottsdale, AZ 85260

Volatile Memory

These products contain volatile memory, which is erased when power is removed.

Item 1 Type: SRAM 16K
Function: Firmware program RAM memory

Non-Volatile Memory

This product contains non-volatile memory, which is retained when power is removed.

Item 1 Type: Flash 128KB up to 2MB
Function: Operating system memory space. Permanently programmed after product being manufactured.

Item 2 Type: Flash 128K
Function: Firmware data storage. Only text-ascii string user data entry.

Media

This product does not contain storage devices such as: CD/DVDs, floppy drive, tape drives, or memory cards.

Summary

The netBooter can be sanitized by simply by holding the default reset pin on the front of the device for 3 seconds with power connected to the unit to return settings to default values.

Contact:

Walter Han
E-mail: walter.han@synaccess.com
Phone: 928-257-1838



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