

# Avoid On-Site Visits: Fix CrowdStrike BSOD Remotely with Synaccess PDUs

In today's fast-paced digital environment, uptime is crucial for maintaining productivity and business continuity. The recent widespread BSOD (Blue Screen of Death) issue has highlighted the critical need for efficient remote management solutions in IT and AV environments.

This problem has affected numerous Windows users, leading to system crashes and significant downtime because teams needed to send out personnel to fix the issue. This is why having robust remote solutions is essential to reduce downtime and allow teams to manage and resolve issues efficiently from any location.

## Minimize Downtime

Resolve critical issues without waiting for on-site technicians to arrive and troubleshoot systems manually.

## Reduce Operational Costs

Eliminate travel expenses and reduce the need for emergency on-site visits during critical outages.

## 24/7 Remote Access

Maintain control over your infrastructure around the clock, regardless of physical location or time constraints.

# The Synaccess Smart PDU Solution



**Synaccess PDUs offer a powerful solution to mitigate the impact of such widespread issues.**

These advanced PDUs go beyond simple power distribution, providing enterprise-grade remote management capabilities that are essential for modern IT operations.

Synaccess PDUs enable remote power cycling and provide remote access to a command-line interface (CLI) when systems are unresponsive. This means that if a device, like a server or a network switch, crashes or encounters a BSOD, the PDU can remotely reboot the device, and teams can access the device to troubleshoot issues directly from their operations center.

With these capabilities, Synaccess smart PDUs help manage and resolve problems without the need for on-site intervention, significantly reducing downtime and operational disruptions while maintaining the security and reliability that enterprise environments demand.

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## Remote Power Cycling

Synaccess PDUs rebooting any connected device, providing an immediate solution to frozen or unresponsive systems caused by the BSOD. This eliminates the need for physical intervention and dramatically reduces recovery time.

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## Out-of-Band Management

Utilize the PDU's serial console server port to connect to the computer, enabling management of the boot process and command-line access for troubleshooting via Windows OS features like SAC and EMS.

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## Automated Mass Deployment

For environments with hundreds of devices, Synaccess PDUs can automate the entire process. This allows IT teams to power cycle devices, access the boot menu, and select Safe Mode across all affected machines automatically.